SCRIP Frequently Asked Questions

Question: How and when will I receive my Scrip order?

Answer 1: You will receive your Scrip to Go (see attached form for available Scrip to Go cards) every Monday and Thursday in your youngest child's backpack. *Answer 2:* You will receive your Scrip to Order cards on Thursdays, in your youngest child's backpack.

Note: Your order must be placed and paid for by 9:00 AM on Monday morning in order to be included.

Question: Can I send in a paper form to purchase Scrip?

Answer: Yes. Forms will be available in the lobby and attached to the weekly Parent News email for printing. They will also be sent home in your student's folder.

Question: Can I send in a check for my online Scrip order?

Answer: Yes! You may place your order online and send in a check for payment. Note: your order will not be sent through until we receive complete payment for your order. Checks should be made payable to School of the Incarnation or SOTI. Once you place your order on shopwithscrip.com you will need to print the receipt that is generated and send it in with your check in your youngest child's backpack.

Question: Can I use my credit card to make payments for Scrip online?

Answer: No. We do not accept credit cards for payment. Unfortunately, the credit card companies charge fees for use and these fees would negate the Scrip benefit for the school as well as the families. The school would not make any money and neither would you!

Question: How do I keep track of my Scrip purchases and calculate my family's <u>earnings?</u>

Answer: You can check your account activity, change your profile and password and read coordinator and site announcements. You can also run your own order and rebate history reports and view or print any ScripNow! eCards that you have previously ordered, all from your own Scrip account.

Question: How do I pay for ScripNow?

Answer: For optimal speed, PrestoPay is recommended. When you pay with PrestoPay, you will receive your eCard in 30 minutes or less. However, you can pay by check. This will slightly delay the process since the ScripNow! code will only be delivered after your check has been received by the coordinator.

Your SCRIP Coordinators are always here to help! Kim Gonzales: km68gonzales@gmail.com Jami Young: belmont709@yahoo.com